

What measures is ETF taking to help keep the club facilities safe?

- ETF will be doing its best to keep the club as hygienic, clean, and as safe as we can provide.
- Our staff will be disinfecting common surfaces multiple times during the day with approved anti-coronavirus products.
- Masks must be worn at all times throughout the gym, lobby and restroom area.
- Doors will be left open when possible to minimize touching.
- Social distancing is mandatory and there will be no congregating allowed.
- We have hand sanitizing stations at the entrance and throughout the facility.
- Sinks and toilets are operational however shower facilities will be closed.
- All towel services will be removed and air dryers are recommended.

How do I reserve and pay for a lesson, training, or court reservation?

- The club will return to regular hours Monday to Friday 6am to 10pm, Saturday 7:30am to 6pm, Sunday 7:30am to 4pm.
- Court reservations can be made via telephone or online through our member portal!
- Private and small group lessons can be reserved by arranging directly with the tennis professional or through front desk.
- All members are required to have a credit card on file to charge on account for lessons or reservations.

How should members enter and exit the club house?

- Members are required to check-in at the welcome desk located to the right of the front entrance (main doors).
- Everyone must exit the club by the door located in hall connecting the gym and tennis buildings.
- Anyone coming on the premise must complete the COVID-19 liability waiver, no exceptions.
- Masks **must** be worn by all staff, members, and visitors while inside the clubhouse.

What are the new normal practices for playing tennis at the club?

- Sanitizing your hands before playing tennis is required either by use of the sanitizing stations or restroom.
- Players can leave their car or bike no more than 15 minutes before your scheduled time.
- When players are finished playing, you need to go directly to your car unless you need to use the restroom.
- No touching of any type—handshakes, high fives, hugs, etc.
- Players must keep a minimum of 6-10 feet apart at all times; social distancing will be strictly enforced at all times.
- All players are requested to bring a small bag for tennis essential tennis items and rackets.
- Bring your own towel, water, any item you may need for play as towels will not be provided and drinking fountain is closed.
- Place your tennis items near the bench/chair on the opposite side of the court as your opponent or practice partner.
- Only tennis professionals can use the hoppers, ball mowers, and carts that have been disinfected to ensure that students don't touch the hard smooth surfaces of the handles. Students are strongly encouraged to only roll the balls towards the net or back fence during ball collecting times.
- Do not use score cards for any reason.
- When reservation is done please place the used tennis balls in the yellow bins, do NOT leave on tennis court.

What are the new normal practices for working out in the gym?

- Use the disposable gym wipes to wipe equipment down BEFORE and AFTER use.
- Masks are mandatory throughout the gym at all times.
- We are limiting gym participants to 8 people at one given time (1-hour max usage time when full).
- While reservations are not mandatory, you may reserve time slots 24-hours in advance.
- Unless with someone in same household, it is MANDATORY to stay at least one full machine apart from others.
- When doing cardio activity, stay on machine until body and respiratory system are back to a resting state.
- If you see neglect of any kind, please immediately notify ETF staff so that they can address the situation.